

More Information and Troubleshooting

For more information on operation or troubleshooting tips, please contact your reseller or use the information below to contact Brivo.



Brivo Eagle Eye 441fm Face Match Unit Quick Start Guide

The Brivo Eagle Eye Face Match Unit is an edge device that connects to a Brivo Eagle Eye Bridge or CMVR to pull a high-quality video feed via QL Stream to support up to eight cameras. The system detects people and compares them across all the people seen, continually creating unique (per-person) signatures.

1 Network Connection

- Connect the WAN port to the same network switch as the Bridge WAN port.

IMPORTANT: Do NOT connect an Ethernet cable to the CamLan port of the 441fm. Leave this port empty

- Ensure the connection allows for **DHCP**. Static IPs are not supported.



For more information about Brivo Eagle Eye hardware
contact us at brivo.com or call us at 866.692.7486

2 Configure the Firewall

If there are any firewalls in place, ensure the following ports are allowed:

Outbound (Required):

- UDP 51820 to wg.verifyfaces.com (WireGuard VPN connection)

Inbound (via VPN interface):

- TCP 22 – SSH (for support access)
- TCP 6901 – noVNC (video-scan service)
- TCP 6904 – noVNC (command and control service) TCP 30002 – VideoScan API
- TCP 30003 – Command & Control API
- TCP 30004 – Video Buffering API
- TCP 801 – Command & Control Admin Panel

3 Connect the System to Power

Plug in the device power.

4 Verify the Device is Working

- Wait for the device to boot up and connect.
- Verify the device shows **online** in the account at dashboard.verifyfaces.com.
- Navigate to **System > Registered FMU's**.

5 Configure the Brivo Eagle Eye Bridge

Ensure that **QL Stream (RTSP)** is enabled for the Brivo Eagle Eye Bridge where the Face Matching cameras will be enrolled.

6 Important Notes

- The CamLan Port must remain empty.
- DHCP is required – Static IPs are not supported.
- Allow adequate time for device initialization before checking online status.